A COMPREHENSIVE CHILDREN'S CRISIS SERVICES MENTAL HEALTH SYSTEM

AMOS working with Polk County has put together a flow chart for mental health services for children that shows how we CARE (Crisis Advocacy Response Effort). In Polk County, use these numbers and services when you need to turn to someone for help:

IMMINENT DANGER TO SELF OR OTHERS Call **911**

Expect DM police and/or Social Worker to respond with Mobile Crisis team.

In Ankeny, police trained in Crisis Intervention will respond.



Behavioral Health Urgent Care

Mobile Crisis Response Team

IMMEDIATE SAFETY NOT A CONCERN 515-288-0818 or 988

Resource and Referral Line 515-288-0818

Safe to remain in home for 2 hours.

- Information/linkage to:
- Crisis Stabilization Residential
 - Crisis Stabilization Community-Based
 - Service Coordination
 - On-going programs and services in community
- Assist in reengaging existing supports

Crisis Stabilization Residential

Family <u>unable</u> to provide safety for child/family in the home

- Face-to-face in 2 hours
- Services provided in a facility-based setting
- A welcoming and recovery-focused environment
- Completion of individual and family assessments to be utilized in case management
- Have an active treatment component including individual and family intensive outpatient services
- Age and family appropriate skill-building, long-term referrals
- Access to education services
- Up to 5 days

Suicide & Crisis Lifeline Call **988**

24-Hour Crisis line answered by a Mental Health Professional

Crisis Stabilization Community-Based

Family <u>able</u> to provide safety for child in the home

- Face-to-face in 2 hours
- A welcoming and recovery-focused environment
- Completion of individual and family assessments to be utilized in case management
- Have an active treatment component including individual and family intensive outpatient services
- Age and family appropriate skill-building, long-term referrals
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Peer Warm Line **844-775-9276**

The Warm Line is a peer-run, telephone-based, non-crisis, confidential listening line

Communities prosper when grass-roots organizations, like **AMOS**, and government agencies work together to meet our needs. CARE is here for you and your family.



Members of AMOS will be on hand after Masses on March 4 & 5 to answer any questions you may have about this report.

AMOS 2022 Organizing Successes







Mental Health

- Secured \$1.8 million for a mental health scholarship and loan forgiveness program to racially and linguistically diversify the mental health workforce
- Celebrated the launch of the C.A.R.E. mental health crisis response program in Des Moines which includes mental health professionals in 911 dispatch and mobile crisis responders trained to work with youth.

Restorative Justice

Secured commitments from now-elected Polk County Supervisor Kimberly Graham to implement restorative justice practices & increase qualified interpretation in the justice system at an accountability action.

Workforce

- Celebrated the 10th Anniversary of Project Iowa, AMOS' workforce intermediary which has trained 824 Central Iowans for purposeful, living wage jobs since its creation.
- Secured \$100,000 in Story County ARPA funds for workforce training in Story County through Project Iowa.

Building Relational Power

- Trained 45 institutional leaders in a 2-day Organizational Development training to use the tools of relational organizing to strengthen organizations
- Organized over 863 conversations in house meetings and 1-1s to date as part of AMOS' 2,000 Conversations Campaign
- Welcomed Des Moines Education Association (DMEA) as a new dues-paying member institution
- Raised \$21,180 to date in individual donations to support AMOS, in addition to institutional dues

Public Education

Helped pass a new Diversity, Equity, and Inclusion Framework in the Ankeny School District through meetings with every school board member and Superintendent Pruitt and testifying at school board meetings.

Affordable Housing

Organized a 2-day Community Land Trusts for Affordable Housing training with over 125 city and county elected officials and staff, housing developers, bankers, and citizen leaders.